



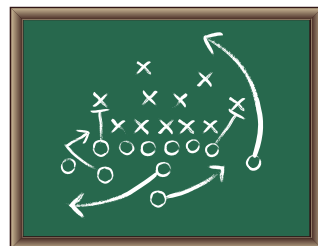
# TEAM *strategy*

We, the Food Service team at \_\_\_\_\_  
(school)

Select One:



- Plan to **improve our customer service** this year by...
- Plan to **market our program** this year by...
- Plan to **improve our accountability** this year by...
- Plan to **improve safety in our school** this year by...
- Plan to **improve our relationship with school staff** this year by...



# T a k e T h e P l e d g e FY 2013

I \_\_\_\_\_  
(Field Coordinator)

have read and agree to support the Food Service team at

\_\_\_\_\_  
(school)










with their strategy

## ***Kids First...***


The Best School Food Service Department in the Country  
Contributing to The Success of Every Student




## Strategy|EXAMPLES

-  We plan to improve our customer service this year by: greeting each student with, "*Hi, how may I help you today?*" and a *smile* for all.
-  We plan to improve our customer service this year by: ending each transaction by saying "*Thank you, have a nice day.*"
-  We plan to market our program this year by: making sure that the menu board is filled out daily in a *creative* manner.
-  We plan to market our program this year by: having students *sample* new menu items.
-  We plan to improve our accountability this year by: completing Production Records *accurately and on time.*
-  We plan to improve our accountability this year by: making sure that all employees take an active role in *completing* all required logs.
-  We plan to improve safety in our school this year by: *making sure* that all directives regarding the policy on proper slip-resistant footwear are followed.
-  We plan to improve safety in our school this year by: following *proper* lifting techniques.
-  We plan to improve our relationship with school staff this year by: greeting all adults with a *smile* in a warm and friendly manner.

### *Team Signatures*



  
SCHOOL FOOD SERVICE

S c h o o l F o o d S e r v i c e

TEAM  
*strategy*



The School District of Palm Beach County, Florida